



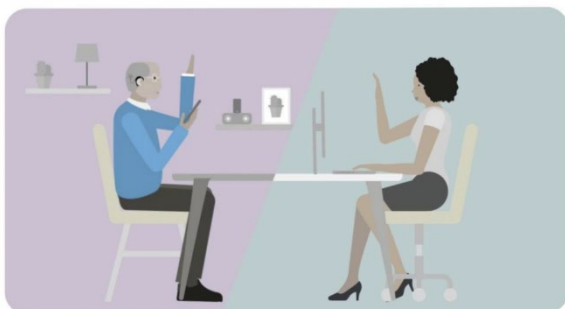
# Do you use a Marvel sound processor?



We can now do tuning and checking your implant remotely, using the new AB Remote Support app on your smartphone. Your processors need to be updated to use this. This will have happened if you've been in clinic since 1 December 2023 (or had a new processor sent to you). If you haven't got an updated processor, we are running a group session at USAIS on **Wednesday 17 April 2024 from 1.30pm to 3.30pm**. We will update your processor firmware and show you how to use the AB Remote Support app.

This doesn't mean you have to be seen remotely – there are still lots of great reasons to come to the clinic! But if you need changes to your mapping, it may save you a trip.

Please contact us if you would like to come to the group session  
[H.Cullington@soton.ac.uk](mailto:H.Cullington@soton.ac.uk)



Conveniently meet your hearing care professional in a video call.



Receive a Marvel programming session while at home, work, or school.



Easily fit CI appointments into your day.

The AB Remote Support app is designed to offer you a complete Remote Programming experience.