

TOP TIPS

Streaming with an Apple Device

- Once paired to an Apple device (iPod, iPhone, iPad) any music, video or telephone calls **will be automatically heard through your processor**. If you do not want this to happen then you need to change the settings on your Apple device. Tap the 'stream to hearing device' slider to the 'off' position (shown in step 9 of the pairing guide).
- If you are using an apple device to control your child's processor – please **remember to switch off streaming** when not needed to avoid your child hearing sound when you are using the device.
- Once paired, your 'hearing devices' settings can be accessed from your Apple home screen by triple-clicking your home button.
- You can pair up to 5 Apple devices to a single processor (so you can pair to both your iPhone and iPod). **A telephone call will take priority over music or video**. You can only use one Apple device at a time to control the processor.
- You cannot control more than one person's processors from a single Apple device (for example, if you have 2 children both using Nucleus 7 processors they won't be able to stream simultaneously from the same Apple device).
- If you are a bilateral cochlear implant user, you can pair both processors to your Apple device – you should do this within the same 'pairing window' (during step 6, turn both processors off, then on, within 20 seconds of each other).
- If you use streaming app's such as Spotify or Youtube, **remember to close the app when you are not using it**. Some apps will still 'stream' to the processor even though there is no sound and, depending on your 'mixing ratio', this could reduce the sound from your processor microphone. To close an app, double tap the home button, swipe left or right to find the app that's streaming then swipe up to close it.
- To use the Nucleus Smart App, download it from the app store, pair your processor/s to your apple device using the steps in the pairing guide and then open the app. Follow the instructions on the screen to pair your processor/s with the app.