Get to know your

ADVANCED BIONICS NEPTUNE Speech Processor

To change the battery, remove the battery cover, replace the AAA battery and replace the battery cover. To switch the processor on press the power button.

TOP TIPS

- To prevent moisture affecting your processor, use your dry box every night.
- With the indicator light, a red flashing light indicates a problem, an orange light is referring to the battery and a green light is for information only.
- If the processor sounds ‘crackly’, intermittent or stops working, change the cable in the first instance.
- Your user manual or the AB website to help you to troubleshoot problems: https://www.advancedbionics.com/content/advancedbionics/us/en/home/support/troubleshooting-guide.html
- Or visit the AIS website for helpful information and troubleshooting advice.
- If you need further help, contact the repairs service.
Get to know your NEPTUNE CONNECT

Using the Neptune Connect

- Remove the colour cover and attach the Neptune connect
- If the red sync light is flashing red you will need to sync your Neptune connect
- To do this, turn the volume dial all the way down by moving the dial in anti-clockwise direction when the dials are facing you (as shown by the white processor in the picture)
- The sync light will flash green once to indicate the processor and Neptune connect are now synced
- To remove the Neptune connect, press the release latch and remove the Connect