Switch the processor on by connecting the battery and off by disconnecting the battery.

**TOP TIPS**

- Change the microphone covers on the T-mic and processor mic every 3 months
- To prevent moisture affecting your processor, use your dry box every night.
- With the indicator light, a red flashing light indicates an error, an orange light is referring to the battery and a green light is for information only.
- If the processor sounds ‘crackly’, intermittent or stops working, change the cable in the first instance.
- Your user manual or the AB website to help you to troubleshoot problems: [https://www.advancedbionics.com/content/advancedbionics/us/en/home/support/troubleshooting-guide.html](https://www.advancedbionics.com/content/advancedbionics/us/en/home/support/troubleshooting-guide.html)
- Or visit the AIS website for helpful information and troubleshooting advice.
- If you need further help, contact the repairs service.