

The NHS wants us to ask you about your experiences on your most recent visit.

Your opinions are very important. The answers you give will help us to improve the quality of our service.

We would like you to think about your most recent visit and answer four questions.

Please ask if you are unsure how to answer the questions.

It would be helpful if you would give a reason for your answers as this will help us to make improvements.

Your comments will be anonymous but if you have a particular concern please do speak to a member of staff or ask to see your Team Leader or one of our Senior Managers.

Please either give your form to the receptionist or put it in the box provided.

If you do not wish to fill in the form today you can complete the form that is available on our website: <http://ais.southampton.ac.uk/service-reports-and-surveys/>

You will also find the results of our Patient Surveys.

Family and Friends

If one of your friends and family needed similar care or treatment how likely would you be to recommend this service to them?

Please tick one:

					
Extremely Unlikely 	Unlikely 	Neither Likely nor Unlikely 	Likely 	Extremely Likely 	Don't Know

Reason for response.....

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If you do rate our service with a negative rating for example EXTREMELY UNLIKELY or UNLIKELY. We would be very grateful if you could give us some additional feedback – please feel free to ask to talk to a manager if you so wish.

PLEASE TURN OVER

