

AUDITORY IMPLANT SERVICE

WELCOME TO USAIS

MISSION

We are the auditory implant service uniquely based within a world-class university. Our excellent clinical care is underpinned and driven forward by our commitment to research and evidence based practice. We work in partnership with our service users to enable them to achieve their full potential.

VISION

To make life-changing technology available to everyone who can benefit from it.

To create an environment of support and empowerment for everybody we connect with.

To develop our service efficiency in order to continually improve care.

VALUES

Our commitment to you

We will always treat you with honesty, respect and kindness. We will give you the time and support that we would expect for ourselves and our own families.

We will always do our very best for you. As we learn new and better ways to do things, we will share this with you to help you hear as well as you possibly can.

We will listen to you because working together is important to us.

Our commitment to each other

We will celebrate and acknowledge the positive difference we make to the team (and patients) in our everyday work.

This can be achieved through noticing what others do in their everyday work, not just the extras. Doing this will feed into and give substance to appraisals and career development.